

Company Personal Data Processing (Customer as Controller, Comcast-Nitel as Processor)

Service(s), as applicable	Nature and Scope of Processing	Data Subjects Affected (non-exhaustive)	Categories of Personal Data Processed (non-exhaustive)	Sensitive Data	Retention Period	Subprocessors
<b>SD-WAN (Managed and Affiliate) and Data Services</b>	<i>Applicable to All</i>  Conveyance of communications.  Provisioning, configuring, monitoring, reporting, and supporting the service.	<i>Applicable to All</i>  Company's employees Company's contractors Company's customers Company's end-users General public	<ul style="list-style-type: none"> <li>• Network event data</li> <li>• IP address</li> <li>• MAC address</li> <li>• Type or configuration of service</li> <li>• Authentication security tokens</li> <li>• Serial number</li> <li>• CPNI</li> </ul>	<i>Applicable to All</i>  Unless data exporter or its users use the services to transmit or store Sensitive Personal Data, data importer does not process Sensitive Personal Data.	<i>Applicable to All</i>  Comcast-Nitel will process Personal Data for the duration of the underlying Agreement pursuant to which it is providing the service(s).	<i>Applicable to All</i>  Transfers to Subprocessors comprise the same categories of Data Subjects and Personal Data, and duration. The Subprocessors provide services to Comcast-Nitel in connection with delivery of Services. The current list of Subprocessors is available at <a href="https://business.comcast.com/privacy">business.comcast.com/privacy</a> .
<b>Managed Secure Access Services Edge (SASE); Secure Remote Access and Unified Threat Management (UTM)</b>			<ul style="list-style-type: none"> <li>• Network event data</li> <li>• IP address</li> <li>• MAC address</li> <li>• Type or configuration of service</li> <li>• Traffic data (e.g., applianceName, tenantName, flowId, flowCookie, appld, eventType, tenantId, urlCategory, applianceId, sslSessionLog, serverAddress, domainName, proxyType, fromCountry, fromUser)</li> </ul>			
<b>Voice and eFax</b>			<ul style="list-style-type: none"> <li>• Network event data</li> <li>• Quality of service use</li> <li>• IP address</li> <li>• MAC address</li> <li>• Type or configuration of service</li> <li>• Service configuration information</li> <li>• Authentication security tokens</li> <li>• Location of service</li> <li>• Serial number</li> <li>• CPNI</li> <li>• Call detail records</li> <li>• Voicemail</li> <li>• Username and password</li> <li>• Authentication security tokens</li> <li>• Usage and activity data</li> </ul>			

Global DPA Appendix 1: Description of the Parties' Personal Data Processing Activities - Nitel

Service(s), as applicable	Nature and Scope of Processing	Data Subjects Affected (non-exhaustive)	Categories of Personal Data Processed (non-exhaustive)	Sensitive Data	Retention Period	Subprocessors
Remote Reboot Services			<ul style="list-style-type: none"> <li>• Network event data</li> <li>• IP address</li> <li>• MAC address</li> <li>• Type or configuration of service</li> <li>• Service configuration information</li> <li>• Serial number</li> </ul>			

Comcast-Nitel Personal Data Processing (Customer as Controller, Comcast-Nitel as Controller)

Service(s), as applicable	Nature and Scope of Processing	Data Subjects Affected (non-exhaustive)	Categories of Personal Data Processed (non-exhaustive)	Sensitive Data	Retention Period	Subprocessors
SD-WAN (Managed and Affiliate) and Data Services	<p>Conveyance of communications.</p> <p>Provisioning, configuring, monitoring, reporting, and supporting the service.</p>	<p>Conveyance of communications.</p> <p>Provisioning, configuring, monitoring, reporting, and supporting the service.</p>	<ul style="list-style-type: none"> <li>• Network event data</li> <li>• Quality of service use</li> <li>• IP address</li> <li>• MAC address</li> <li>• Type or configuration of service</li> <li>• Authentication security tokens</li> <li>• Serial number</li> <li>• CPNI</li> <li>• Service configuration information</li> <li>• Application usage and activity data</li> <li>• Location of service</li> </ul>	Unless data exporter or its users use the services to transmit or store Sensitive Personal Data, data importer does not process Sensitive Personal Data.	Comcast-Nitel will process Personal Data for the duration of the underlying Agreement pursuant to which it is providing the service(s).	<i>Not Applicable</i>
All Services	U.S. customer account management and customer service.	Company's employees Company's contractors	<ul style="list-style-type: none"> <li>• First and last name</li> <li>• Business email address</li> <li>• Business phone number</li> </ul>	<p><i>Applicable to All</i></p> <p>None</p>	<i>Applicable to All</i>	<i>Not Applicable</i>
	Non-U.S. location connectivity and hardware install / configuration.		<ul style="list-style-type: none"> <li>• First and last name</li> <li>• Business email address</li> <li>• Business phone number</li> <li>• Business service address</li> </ul>			
	Enterprise Access Customer (EAC) Registration.		<ul style="list-style-type: none"> <li>• First and last name</li> <li>• Email address</li> <li>• Password</li> <li>• Mobile telephone number</li> <li>• Job title</li> </ul>			

(continued on next page)

**SCCs Annex A – Details of the Transfer; Annex I of the SCCs**

<b>Module</b>	Module 1: Customer as Controller, Comcast-Nitel as Controller Module 2: Customer as Controller, Comcast-Nitel as Processor
<b>Data exporter</b>	The Customer as specified within the underlying Agreement.
<b>Data importer(s)</b>	The entity referred to as Comcast within the underlying Agreement.
<b>Nature and Purpose of the Processing</b>	Please see Appendix 1.
<b>Data Subjects Affected</b>	Please see Appendix 1.
<b>Categories of Personal Data Processed</b>	Please see Appendix 1.
<b>Frequency of the transfer</b>	Continuous
<b>Period for which the Personal Data will be Retained</b>	Please see Appendix 1.
<b>For Transfers to Subprocessors, Subject Matter, Nature and Duration of the Processing</b>	Please see Appendix 1.
<b>Competent supervisory authority</b>	It is the competent supervisory authority/ies in accordance with Clause 13 with responsibility for ensuring compliance by the data exporter.